

“SIGN UP & BE REWARDED!” Campaign Frequently Asked Questions

1. What is “SIGN UP & BE REWARDED!” Campaign?

“SIGN UP & BE REWARDED!” Campaign (“Campaign”) is a campaign to reward new KFHM’s customers who register KFH Online. Winners are identified and selected through a random draw by KFH Malaysia.

2. What is the Campaign period?

The Campaign period is from 31 August 2022 12.00a.m. until 31 October 2022 11.59p.m.

3. How do I participate in the Campaign?

Upon opening an account at KFHM’s Branch, you may participate by performing KFH Online new registration with first time login. Customer who have registered with KFH Online is not entitled for this campaign.

Note: The below is not an eligible criteria for this Campaign:

- Existing KFHM’s customer who have already registered with KFH Online
- KFH’s Senior Management
- Campaign Organizer (e-Channels Development & Cards team).
- Incomplete KFH Online new registration.
- Register KFH Online before or/and after campaign period.
- Other services via KFH Online for example:- DuitNow, FPX, JomPAY, Bill Payment, IBG, 3rd Party Transfer, FTT and Gold.

4. Can I have more than one entry for the Campaign?

No, because only one-time registration is allowed for one customer.

Qualifying Criteria	Campaign Entry
Successful KFH Online new registration with first time login	1

5. Is the Campaign open to both individual and business customers?

The Campaign is open to new individual customers only.

6. How do I know if I am already in the running to win the prizes?

As long as you perform a successful KFH Online new registration during the campaign period, you are already in the running to win the prizes.

7. Can I win more than one prize?

No, one customer can only win one prize.

8. Who should I refer to if I have further queries on the campaign?

You may contact KFH Contact Centre via 1300 888 KFH (534) (8.00 am to 8.00 pm) for any queries related to the Campaign.