

“BUY GOLD & WIN CASH!” Campaign Frequently Asked Questions

1. What is KFH “BUY GOLD & WIN CASH!” Campaign?

KFH BUY GOLD & WIN CASH! (“Campaign”) is a campaign to reward customers who Buy Gold via KFH Online. Winners are identified and selected through a random draw by KFH Malaysia.

2. What is the Campaign period?

The Campaign period is from 15 December 2022 12.00a.m. until 15 February 2023 11.59p.m.

3. What is the criteria to join this Campaign?

You must have: -

- KFH Malaysia Retail Internet Banking (KFH Online)
- Gold Account-I account

4. How do I participate in this Campaign?

You may participate by performing the following Gold transaction: -

- Gold Account-i Buy with a minimum 1 gram via KFH Online

Note: The below Gold transaction is not eligible for this Campaign:

- Gold Account-I Sell
- Own Gold Account Transfer
- 3rd Party Gold Account Transfer
- Gold Account-i Open New or Gold Account-i Buy before or after campaign period.
- Gold Account-i Open New or Gold Account-i Buy with “Unsuccessful” status.

5. Can I have more than one entry for the Campaign?

Yes, the more Gold (gram) you buy, the higher your chance of winning.

Gold Account-i Buy	Campaign Entry
10 grams	10
5 grams	5
1 gram	1

6. Is the Campaign open to both individual and business customers?

The Campaign is open to individual (KFH Online) customers only.

7. How do I know if I am already in the running to win the prizes?

As long as you perform Gold Account-i Buy transaction via KFH Online during the Campaign Period, you are already in the running to win the prizes.

8. Can I win more than one prize?

No, one customer can only win one prize.

9. Who should I refer to if I have further queries on the campaign?

You may contact KFH Contact Centre via 1300 888 KFH (534) (8.00 am to 8.00 pm) for any queries related to the KFH “BUY GOLD & WIN CASH!” Campaign.