

“DuitNow Je Lah Campaign” Frequently Asked Questions

1. What is KFH “DuitNow Je Lah Campaign”?

KFH “DuitNow Je Lah Campaign” (“Campaign”) is a campaign to reward customers who use DuitNow ID to receive funds. Winners are identified and selected through a random draw by KFH Malaysia.

2. What is the Campaign period?

The Campaign period is from 31 August 2022 12.00a.m. until 31 October 2022 11.59p.m.

3. How do I participate in the Campaign?

You may participate by following the simple steps below: -

- i. Register and link your DuitNow ID (NRIC, Mobile No, Army/Police No and Passport No) with KFH Malaysia’s account number.
- ii. Receive a minimum of RM100.00 fund via the registered DuitNow ID in a single transaction during the Campaign period.
- iii. Ensure the DuitNow ID is still active with KFH upon winner selection.

Note:

- Each fund received via the registered DuitNow ID with minimum of RM100.00 in a single transaction is entitled for one campaign entry.
- Customers who previously registered their DuitNow ID with KFH’s Malaysia account, are automatically eligible to earn entries by receiving fund via DuitNow ID. However, Campaign entries will only be calculated starting from the Campaign Period.

4. What are the types of DuitNow IDs that I can use to receive fund in order to get an entry?

You may use your Mobile Number, NRIC Number, Police/Army Number, and/or Passport Number as your registered DuitNow IDs.

Note:

- Received fund via KFH Malaysia’s account number and Business Registration Number are not counted as an entry.

5. Can I have more than one entry for the Campaign?

Yes, the more fund you received via your DuitNow ID, the higher your chance of winning.

Transaction Date	Amount received per transaction	Campaign Entry
31 August 2022	RM 99.99 and below	0
31 August 2022	RM 100.00	1
31 August 2022	RM 1234.45	1
1 September 2022	RM 5000.00	1

6. Is the Campaign open to both individual and business customers?

The Campaign is open to individual customers only.

7. How do I know if I am already in the running to win the prizes?

As long as you received fund of at least RM100.00 via your DuitNow ID in a single transaction during the Campaign Period, you are already in the running to win the prizes.

8. What will happen to my entry if I switch my DuitNow ID to another bank in the middle of the Campaign?

Your entries will be disqualified. You must ensure the registered DuitNow ID remains active with KFH Malaysia until the winner selection is done.

9. Can I win more than one prize?

No, one customer can only win one prize.

10. Who should I refer to if I have further queries on the campaign?

You may contact KFH Contact Centre via 1300 888 KFH (534) (8.00 am to 8.00 pm) for any queries related to the Campaign.