

“KFH DuitNow Hari Raya Campaign” Frequently Asked Questions

1. What is KFH DuitNow Hari Raya Campaign?

KFH DuitNow Hari Raya Campaign (“Campaign”) is a campaign to reward customers who use DuitNow ID to receive fund. Winners are identified and selected through a random draw by KFH Malaysia.

2. What is the Campaign period?

The Campaign period is from 14 April 2021 12.00a.m. until 14 June 2021 11.59p.m.

3. How do I participate in the Campaign?

You may participate by following the simple steps below: -

- i. Register your DuitNow ID with KFH Malaysia’s account number
- ii. Receive fund via the registered DuitNow ID.

Note:

- Participants are entitled for one campaign entry for every RM10.00 received in their KFH Malaysia account.
- Customers who previously registered for DuitNow ID are already eligible for the Campaign and can proceed to earn entries by receiving fund via DuitNow ID. However, Campaign entries will be calculated starting from the Campaign Period.

4. What are the types of DuitNow IDs that I can use to receive fund in order to get an entry?

You may use your Mobile Number, NRIC Number, Police/Army Number and/or Passport Number as your registered DuitNow IDs.

Note:

- Received fund via KFH Malaysia’s account number and Business Registration Number are not counted as an entry.

5. Can I have more than one entry for the Campaign?

Yes, the more fund you received via DuitNow ID, the higher your chance of winning.

Amount Received via DuitNow ID	Campaign Entry
RM99.99	9 entries
RM9,99.99	99 entries
RM9,999.99	999 entries

6. Is the Campaign open to both individual and business customers?

The Campaign is open to individual customers only.

7. How do I know if I am already in the running to win the prizes?

As long as you received the fund within the Campaign Period of at least RM10.00 via your registered DuitNow ID (with KFH Malaysia), you are already in the running to win the prizes.

8. What will happen to my entry if I switch my DuitNow ID to another bank in the middle of the Campaign?

Your entries will be disqualified. You must ensure the registered DuitNow ID remains active with KFH Malaysia until the winner selection is done.

9. Can I win more than one prizes?

No, one customer can only win one prize.

10. Who should I refer to if I have further queries on the campaign?

You may contact KFH Contact Centre via 1300 888 KFH (534) for any queries related to KFH DuitNow Campaign.