

Batu Pahat Branch Realignment of Counter Services effective 1 July 2022

Dear valued Customer,

KFH Malaysia is dedicated towards improving your banking experience. In line with this, the Bank periodically reviews its existing banking facilities. One such review conducted involves the **Realignment of Counter Services** for Batu Pahat Branch.

Effective 1 July 2022, all cash-related transactions, i.e. cash deposit and cash withdrawal, will be made available at our Self-Service Terminals and Cash Recycler Machines, which **operates from 7.00 a.m. to 12.00 a.m. daily**.

The following services will no longer be available at Batu Pahat branch:

- a. Cheque Deposit / Encashment / Issuance of Pay Order
- b. Western Union Send / Receive

Should you wish to conduct the abovementioned transactions, please proceed to our other KFH Malaysia branches nearest to you. Alternatively, you can access your account(s) via KFH Online anytime, anywhere.

This business decision was taken to ensure the Bank is able to better support its overall business growth, positioning the necessary resources accordingly. We thank you for your continuous support and look forward to serving you.

For further assistance, call our Customer Contact Centre at 1 300 888 534. (8am to 8pm, daily)

Thank you for banking with us.

Yours sincerely,
KFH Malaysia

Penyelarasan Transaksi di Kaunter berkuatkuasa 1 Julai 2022 di Cawangan Batu Pahat

Pelanggan yang dihormati,

Sebagai salah sebuah bank Islam yang dikenali, KFH Malaysia berdedikasi untuk menaik taraf pengalaman perbankan anda. Sehubungan dengan ini, pihak bank secara berkala menyemak semula fasiliti perbankan sedia ada, seperti Penyelarasan Transaksi di Kaunter cawangan Batu Pahat untuk menyokong pertumbuhan perniagaannya secara keseluruhan.

Berkuatkuasa 1 Julai 2022, kesemua transaksi berkaitan tunai seperti deposit tunai dan pengeluaran tunai boleh dilakukan di mesin layan diri kami yang beroperasi dari 7.00 a.m. sehingga 12.00 a.m. setiap hari.

Servis-servis berikut tidak lagi ditawarkan di cawangan Batu Pahat>:

- a. Deposit / Penunaian / Pengeluaran Cek
- b. Servis Penghantaran / Penerimaan transaksi Western Union

Sekiranya anda ingin melakukan transaksi diatas, sila kunjungi mana-mana cawangan kami yang berdekatan dengan anda. Secara alternatifnya, anda boleh mengakses ke akaun anda di KFH Online pada bila-bila masa, dimana sahaja.

Untuk bantuan, sila hubungi Pusat Khidmat Pelanggan kami ditalian 1 300 888 534 (dari 8:00am hingga 8:00pm).

Terima kasih kerana memilih Kuwait Finance House (Malaysia) Berhad.

Yang benar,
KFH Malaysia